



If you are unable to log into the CFO Connects portal please try clearing your web browser's cache. Instructions to do so can be found below.



## Google Chrome:

1. Click the customize button on the upper right corner



2. Click Settings



3. Click Clear browsing data...



Today - Wednesday, August 5, 2015





4. Check Cached images and files and click Clear browsing data

If you are clearing your cache because of a password problem, check off Passwords in the box below. Please ensure that the *Obliterate the following items from:* dropdown menu is set to **the beginning of time**.



If the problem persists, please contact the 24/7 CFO Connects Support Hotline







## **FireFox:**

1. Click the **Open Menu** button in the upper right corner



2. Click the **Options** button



3. Click Advanced from the left side menu







4. Click on **Network** from the advanced options **keen** 



If the problem persists, please contact the 24/7 CFO Connects Support Hotline







## Safari:

1. Click "Safari" in the upper left hand side of your screen. Then in the menu that appears, click "Preferences"



2. In the window that appears, click "Privacy" and then click "Remove all Website Data"

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3. Click "Remove now" in the box that appears

General	Tabs	AutoFill	Passwords	Search	Security	Privacy	Notifications	Extension	s Advanc	ed	
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